



STATE OF MARYLAND  
**DHMH**

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Maryland Department of Health and Mental Hygiene  
201 W. Preston Street • Baltimore, Maryland 21201

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – John M. Colmers, Secretary

**MEMORANDUM**

**To: Durable Medical Supply Providers**

**From: Deneen Ratchford, Supervisor  
DME/DMS Unit**

**Date: July 20, 2010**

**Subject: Incontinence Supply Changes (T4521-T4543)**

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Dear Provider:

The Durable Medical Equipment/Disposable Supplies Unit (Program) has implemented changes to its incontinence utilization limitations. The Program has recognized the differences in incontinence diaper packaging by various product manufacturers. Due to the various product packaging, providers experience difficulty in dispensing prescribed services while achieving full payment for services rendered.

As a result, effective August 1, 2010, providers will be able to bill-direct for diapers under a new maximum allowable. The new allowed amounts can be billed as follows:

- ✓ For recipients ages 3-15 years old:
  - Maximum unit permissible for direct billing of disposable pants is **480** in a 60-day period
  
- ✓ For recipients ages 16 years and older:
  - Maximum unit permissible for direct billing of disposable pants is **360** in a 60-day period

Per COMAR 10.09.12, a request for diapers requiring more than the direct bill allowable must be forwarded to the Department on a DHMH-4527 along with specific medical documentation.

Please visit [www.dhmh.state.md.us/mma/communitysupport](http://www.dhmh.state.md.us/mma/communitysupport) to stay abreast of any updates to the Program.

**\*\*Note:** Before dispensing supplies, verify with recipient to make sure supplies were not previously delivered by a different provider.

Any questions regarding this memo should be directed to the unit at 410-767-1739 or emailed to [DCSS@dhmh.state.md.us](mailto:DCSS@dhmh.state.md.us)